

CLIPPER

QUEEN CITY YACHT CLUB — MARCH / APRIL 1999

In this Issue

Rembrandt signed as caterer
Club still on hook for old debt?.....page 1

Robbins to get extra work
Extra daily freight run scheduled.....page 2

Junior club future questioned
New head instructor hired.....page 3

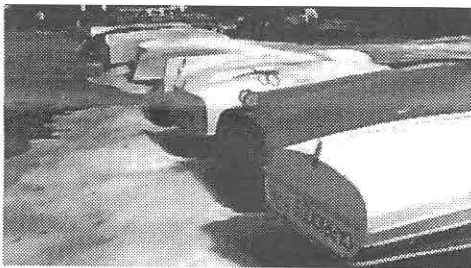
Unpaid fall bills mean no launch
It could mean cross-haul fees too!..page 3

Move it or lose it
Yard clean-up coming.....page 3

Doing up your fly
Flag etiquette for the masses.....page 4

Work hour schedules prepared
Isn't "work party" an oxymoron?....page 5

Dumb and dumber
Kingston raises its already high marina fees by 20%. The province trumps that for stupidity, by proposing regs that may close Presqu'ile Bay to boats.....page 5



Is one of these yours?.....page 3

Fiddler's Green
Larry Reid passes away.....page 5

New licence test at QCYC
A solution to fed's money-grab.....page 6

Here and there
Parking Deal from Harbourfront.....page 7
Board feats.....page 7
Star news: regatta at end of May...page 7
1999 Calendar.....page 8

Catering contract signed

New menu items slated for QCYC's dining room

Queen City will be getting a new caterer for the coming season. After unanimously agreeing in February to retain Rembrandt Catering on the basis of its proposal, the Board has followed through and negotiated a contract that was signed in March.

The move promises improvements in service and quality. Rembrandt has been handling food and beverage operations at CBYC for some time. As visitors to CBYC last year will attest, the quality of Rembrandt's fare is among the best available on the lake. As well, CBYC has been very happy with the caterer's professionalism, an area that has been lacking in recent years at Queen City.

New kitchen gets approval

Vice Commodore David Kent reported that throughout the negotiations, Rembrandt appeared pleased with the QCYC facilities. In particular, the company's owner was impressed with the working space and equipment in QCYC's newly refurbished kitchen.

House chairman Bruce Beyers reported that dining room pricing will be comparable to previous years. However, it is anticipated that the menu will be expanded to include a number of less expensive items as well as full-course meals.

The contract provides for Rembrandt to pay as rent a portion of gross earnings based on a sliding percentage ranging from 8% to 10%. The company has agreed to remit sales tax on a monthly basis to QCYC.

Debts still possible

As welcome as the new caterer is at Queen City, the debt left behind by last year's caterer remains a problem. Treasurer Tony Araujo says the club's potential liability could run to \$7,000. Collection is now in legal hands.

Clarification

In the last Clipper it was reported that Past Commodore Moira Coull had been less than happy with a meal she was served at CBYC. However, Moira has emphasized that her visit was prior to Rembrandt's taking over the operations there and should not reflect on the quality of Rembrandt's service.

Through John Coull, Moira, who is currently working in Mexico, expressed full support for the board decision. The Clipper regrets any embarrassment the comment may have caused Rembrandt or Moira whose unstinting loyalty and dedication to Queen City can under no circumstances be questioned. Indeed, her presence, guidance and experience are assets greatly missed while she is working out of the country.

April Weekend Tenders

Sat	Sun	Sat	Sun	Sat	Sun
10	11	17	18	24	25
		7:15	7:15	7:15	7:15
		7:45	7:45	7:45	7:45
8:15	8:15	8:15	8:15	8:15	8:15
		8:45	8:45	8:45	8:45
9:15	9:15	9:15	9:15	9:15	9:15
		9:45	9:45	9:45	9:45
10:15	10:15	10:15	10:15	10:15	10:15
11:15	11:15	11:15	11:15	11:15	11:15
12:15	12:15	12:15	12:15	12:15	12:15
1:15	1:15	1:15	1:15	1:15	1:15
2:15	2:15	2:15	2:15	2:15	2:15
3:15	3:15	3:15	3:15	3:15	3:15
4:15	4:15	4:15	4:15	4:15	4:15
5:15	5:15	5:15	5:15	5:15	5:15
6:15	6:15	6:15	6:15	6:15	6:15
		7:15	7:15	7:15	7:15
				8:15	8:15
				9:15	
				10:15	
				11:15	
				Sat Apr. 24	
				—Chili Challenge	
				Sun Apr. 25	
				—Work Party	

New freight run added to tender schedules to ease crowding on the Algonquin Queen

One new captain and two returning for 1999

Tender captains will monitor VHF 68 to assist guests with mooring during the week

Fleet Captain Ratch Wallace has announced a new, regularly scheduled freight run by the *Harold Robbins* at 5:45 pm each weekday, beginning April 26. The regular 11:15 am cargo run will continue from Tuesday to Friday.

The new cargo run is designed to eliminate the crowding and slow loading that frequently occur on the 5:15 pm and 6:15 pm *Algonquin Queen* runs due to a number of bundle buggies, bicycles and other cargoes. "I hope members with bulky items plan on using the 5:45 cargo run instead of the *Algonquin Queen* at busy times," says Ratch.

The cargo runs at 11:15 am and 5:45 pm will also be the only ones that will carry propane and gasoline. Members are requested to inform the captain when either is being transported. Diesel is permitted on all runs except those for special events. However, Ratch requests that it be borne in clean containers.

In other news, Ratch says Jack Guilbault will be returning as

lead captain, as will Kevin Blair, another of last year's drivers. Dwiten Dutta, a newcomer with significant experience will be the third captain.

In addition to being responsible for closing the club one hour after the last tender run each night, this year captains will monitor VHF Channel 68 when aboard the tenders to offer guests advice on moorings. Ratch hopes this will relieve manager Harry Howard from the task. Members can do their part by using the automatic recorded telephone system instead of calling Harry for information on tender schedules.

Ratch reminds members that they can make the drivers' jobs easier by having tender passes ready and by having guests bring the exact change for \$4 tender fee.

He also reiterates that no alcohol is to be drunk aboard the *Algonquin Queen* or the *Harold Robbins* when being used in tender service.



April 26 to May 9 Tender Schedule							May 10 to July 4 Tender Schedule							
Mon	Tues	Wed	Thur	Fri	Sat	Sun	Mon	Tues	Wed	Thur	Fri	Sat	Sun	Holiday
8:15	8:15	8:15	8:15	8:15	8:15	8:15	8:15	8:15	8:15	8:15	8:15	8:15	8:15	8:15
					9:15	9:15						8:45	8:45	8:45
					10:15	10:15						9:15	9:15	9:15
	11:15*	11:15*	11:15*	11:15*	11:15	11:15						9:45	9:45	9:45
					12:15	12:15						10:15	10:15	10:15
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					2:15	2:15	1:15	1:15	1:15	1:15	1:15	1:15	1:15	1:15
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							4:15	4:15	4:15	4:15	4:15	4:15	4:15	4:15
									4:45	4:45	4:45	4:45	4:45	4:45
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5:45*	5:45*	5:45*	5:45*	5:45*	5:45*	5:45*	5:45*	5:45*	5:45*	5:45*	5:45*	5:45*	5:45*	5:45*
6:15	6:15	6:15	6:15	6:15	6:15	6:15	6:15	6:15	6:15	6:15	6:15	6:15	6:15	6:15
7:15	7:15	7:15	7:15	7:15	7:15	7:15	7:15	7:15	7:15	7:15	7:15	7:15	7:15	7:15
8:15	8:15	8:15	8:15	8:15	8:15	8:15	8:15	8:15	8:15	8:15	8:15	8:15	8:15	8:15
				9:15	9:15	9:15	9:15	9:15	9:15	9:15	9:15	9:15	9:15	9:15
				10:15	10:15	10:15		10:15	10:15	10:15	10:15	10:15	10:15	10:15
											10:45	10:45	10:45	10:45
						11:15	11:15	11:15	11:15	11:15	11:15	11:15	11:15	11:15
					12:15	12:15					12:15	12:15	12:15	12:15
											1:15**	1:15**	1:15**	1:15**

* Freight run
** Special event

Members behind on dues run the risk of not being launched and possible cross-haul fees – Board

Wither QCYC's Junior Club?

Queen City's Junior Club, a perennial money loser despite fund raisers outside the normal club budget and revenues raised from participants, will be scaling back somewhat. To remain within budget, Junior Club Chairman Richard Slee is looking at cutting back participation in CORK, one of the major expenses Junior Club incurs.

There were suggestions at the March board meeting that Junior Club has been trying to be too many things with too few assets and that a full racing program and the adult sailing program may typify the extras and by cutting them and teaching basic sailing, Queen City could find its niche.

Although the Junior Club has never run with expenses much below \$8,000, Richard has been asked to keep the figure to \$5,500 this year. About \$14,400 (a cut of almost \$5,000 from 1998) is budgeted for instructor salaries. Balanced against a projected \$23,400 in revenues, that would put the Junior club in the black by \$3,500.

The number, though, may be optimistic. Since 1994, Junior Club has only had one profitable year (\$2941 in 1994) while losing an aggregate of \$15,724 on revenues of almost \$111,000.

On a more positive note, Richard has announced the hiring of a new head instructor. Steve Cutting, a Trent University grad currently in a post-graduate education program at the University of Maine, comes with extensive sailing instruction experience and impeccable credentials, including black-level instructor's certification. Steve is also qualified to evaluate sailing instructors.

Salary hike hits Fleet budget

Competitive pressures have been steadily raising the Queen City's fleet operating costs. The number of cruise boats and other ferry services has raised demand for qualified captains. And as demand has gone up so has the going hourly rate. Queen City has been

caught in the escalation and had to raise salaries to acquire qualified captains.

In other fleet announcements, Ratch notes that this year strict attention will be paid to the time of the final boat. Running an extra tender for a tardy catering crew, a frequent occurrence last year, meant higher costs in the form of overtime for the captains or a water taxi bill. This year, the caterer will be responsible for any water taxi bills, Ratch reported.

Bills to be paid prior to launch

Is it too much to ask that members boats be ready to go in the water on the scheduled launch dates? Except for extenuating circumstances, the board doesn't think so. As a result, those not ready and requiring a cross-haul will have to pay up.

While the policy sounds draconian, Vice Commodore David Kent noted that at clubs that use a hired crane to launch boats, there is no room for procrastination. Members not ready to go in the water would be responsible for paying to have the crane brought in a second time.

Treasurer Tony Araujo also announced that boats whose owners are in arrears for their fall billings will not be launched. He warned that delinquent accounts may also incur an extra cost if their boats require a cross haul of during launch. The cross-haul cost (\$100) will be added to the member's bill.

Additionally, there will be no guarantee that the delinquent member's previous mooring will be held indefinitely.

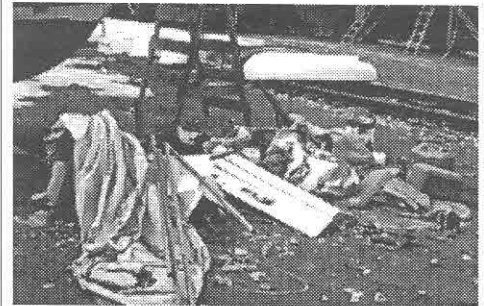
Yard Chairman Dwight Hamilton says he will entertain requests from paid-up members for a cross haul. But he requests that they be made at least a week prior to launch to facilitate planning of the launch.

Move it or lose it

Members who have personal equipment stored in the dinghy shed or elsewhere on club property may find it gone the next time they check. Personal property includes dinghies, bicycles and other paraphernalia.

As part of a general clean-up of the grounds, yard and buildings during the four scheduled launch days, items that have no name on them prior to launch will be disposed of. Goods should be stored either in a locker or on a cradle in the case of bigger item, says Vice Commodore David Kent.

David also announced that there will be a work party on May 1 to do a final post-launch clean-up in preparation for Sail-Past and the summer season.



Not quite ready for launch

Club logo comes cheap

Queen City regalia, the hats, shirts, ties (!) jackets and other assorted stuff with the QCYC name on it, is one of the best deals around and a great way to express pride of membership. Sold at just 10% above cost, a bargain by any measure.

Fewer outside events promised in 1999

Although relatively profitable for the club, many members felt last year that outside events were becoming too frequent and interfering with the members' enjoyment of the club.

The board has agreed. As a result, there will be fewer events by outside organizations at Queen City this year.

Membership update

Pat Whetung was approved for senior membership.

Mark Tollefson's request to become a senior member was turned down by the board at the annual meeting in March.

