



2020 QCYC Wednesday Racing Crewmember Survey Comments

Question 14: How do you find the post-race experience at the club on Wednesday?

Usually great. I think the main Hurdle is consistent and interesting food option

Great

It's ok, but the food could be much better

Generally good, but food quality and service has been up and down for the past few years.

Not very interested

I enjoy talking to skipper and other crew.

Fun!

Great

Good.

It's fun to have the camaraderie but it has diminished in the past few years as fewer people come. It's too bad the outside deck area is too small to accommodate everyone, as the Great Hall gets so hot and stuffy. Announcing 1,2, and 3rd place (only) winners should be done again. Maybe have a special on beer to encourage attendance. Maybe do a BBQ dinner once in a while. Love the "win the jug" component.

Good fun.

I really enjoy it

We enjoy the camaraderie on board after the race however we feel it would be important to support the restaurant and increase attendance in the great hall.

Not one where boat crews mingle very much. Good for those on our boat to debrief on race events.

Could be more collective, lots of people all do their own thing it seems.

Could be used to get to know other members participants at the club and talk about sailing and future activities

Unfortunately we do not attend.

The perennial problem is speed of service in the dining room. The old system of buffet seemed to work better for Silka than succeeding caterers.



I haven't raced at QCYC on Wednesdays. Just weekend races like the open and Last Chance Cup.

Look forward to finding out.

Great

Lacking a bit of energy and excitement, but always a nice time to unwind after the race

Restaurant food appallingly bad. Beer selection mediocre. Social time with crew and others, terrific.

It is ok, but I usually only socialize with the people on the boat I'm crewing for.

So far, my personal experience has been good, as I'm connected to a good size group that socializes after the race. But, I think its a bit of a fractured experience for the Club as a whole, when the individual pockets don't catch up with each other post-race to compare notes or just re-connect. Possibly having a 50/50 draw or some other prize each week might get everyone to the Clubhouse

I would normally leave right after the race as the food wasn't great and took a while to get on race night.

Pretty fun. Having the results read out helps the fun atmosphere.

Fun and enjoyable Friendly crowd

Good

The restaurant has been consistently problematic the last few years; terrible food, disorganized staff/service, and no vegetarian options. There is much improvement needed to encourage people to join post-race. The recent practice of announcing race results during dinner is great. Winning the jug for a start is great. Better chairs are needed for the balconies.

Fun but the food is often pretty poor. The drinks are expensive. And the last water taxi leaves too early.

Overall pretty good, but mildly suffering from some inconsistency. The servers seem to have a hard time finding the tables when table service is offered. Will the results be announced? Sometimes, but often not before the tender that takes most of the crowd. If there is a protest, the decision is not announced. There's very little interaction between boats or fleets. There could be occasional prizes or draws or a 50/50 to get more people off their boats. A consistent, predictable and desirable experience is what gets people into an establishment, and if something special happens 15% of the time, that's enough to get people to take the chance.

Good. I would recommend that kitchen personnel be better trained to deal with cancelled races etc. and have food ready earlier as few wish to wait more then an hour for food

Nice gathering.



Good, but sometimes poorly attended.

Question 15. Please contribute any other comments and suggestions related to Wednesday Night Racing:

I'd suggest starting a little earlier especially in the middle of the season when the wind dies at dusk.

I know it's hard, and the race committee does their best, but try to avoid putting the course in the northeast corner of the harbour when there's no wind there. Stay out by the island, even if we have to dodge ferry traffic on some legs.

Do not see the point of going out on windless Wednesdays.

Need a food special that is a special!

I would be interested in being crew occasionally. Often away so cannot commit to every week. Ideally it would be set up like my curling club spare list ... perhaps an email goes out to the "crew bank" and if you are able to attend - then you reply "yes" and you get assigned to a boat. If you cannot go, you do not respond.

Not sure how the 'crew bank' has worked in the past, but it seems invisible to me. Is there a sign up sheet listing experience, etc? Is there a specific location crew gather at eg. under the balcony? Encourage Learn-to-Sail kids and adults to join a boat.

I realize it's weather dependent, but I find it frustrating when I go through all the hassle to get to the start line and the race gets cancelled. I ask that you do as much as you can to start a race. Even if it doesn't finish, at least it makes it feel like it's worth it to get there.

Maybe there could be some sort of activity that would encourage more racers and crew to hang out together in the great hall – e.g. you get ticket for door prize after you order meal

We would love to crew occasionally though we are not too experienced on keelboats. But we cannot guarantee to be always available. If the skipper had a larger pool of crew to draw on we would sign up. We don't want to disappoint a skipper who is counting on us, so sadly, we don't sign up to crew.

I prefer to get an email from someone that a particular boat is looking for crew, experience level and boat rather than sign up for a crew bank.

2130 tender is helpful when available

Better-coordinated restaurant selection and service would improve the experience

Please see letter sent to Bruce Smith.



The kitchen needs serious work. The food quality was ok, but it was taking way too long to be delivered. The quality I found wasn't as good on Wednesday night compared to other times I was at the club.

Consider the re-introduction of flying sails, for boats under 25' perhaps, to bring another element of skill and beauty to Wednesday evening races. I wouldn't recommend for larger boats as the harbour is quite small.

Accessibility is a challenge for crew at QCYC. I know it costs a lot to run the launch - but for a crew to cover the cost of Wednesday nights both ways, add in the parking and after event activities and the outlay as a crew is substantial. Any way to reduce the impact such as a crew pass would help.

Last race of the season, crew race. Crew and skipper switch positions. Here is an idea I picked up from past experience. I raced at a club that adjusted the handicaps weekly. Find a minimum number of boats competing, say 5. Winning boat's handicap increases 1, last place decreases 1. This can generate interest in newbies ... knowing that they can eventually get a better rating based on experience. And for boats getting new sails, upgrading and training, as they continue to win, they'll constantly have to work harder to keep winning which is the nature of those at the top of the fleet. Truly make it a PHRF handicap,

Like the format.

An active crew bank would be great.

Great idea to undertake a survey, thank you!

Spinnaker. Instagram ads might help you find new racers. Make it more welcoming for non-member crew. Give boat staff the ability to take credit and debit cards (see Square - it's an attachment for any smart phone that lets ppl pay via card to anyone's phone squareup.com/ca/en).

Overall I think Wednesday night is pretty great and the racing is well run and there are a lot of boats on the start line. We have our beer, some of the crew eats and we get on the tender because life is busy and the tender is only so often.

Going to QC for Wed racing feels like a mid-week weekend.

It would be good if there were more vegetarian options on the menu, as well as more than one or two items without garlic (some people are allergic)

I might crew again if the skippers understood that it is a learning experience for some people. I really find the yelling and rudeness (I understand sometimes people need to yell to get things done in a hurry) repulsive so maybe it's not for me. The WSR seems like a completely different (good) experience, so I might do that.

Parking has become very expensive in the last few years and affects my decision to go sailing when the weather looks bad for sailing